

## STRUCTURED FINANCE ESSENTIALS

# **Full-Service Support for Structured Finance**

Structured finance transactions call for specialized knowledge, robust infrastructure, and integrated solutions. Clients should expect a corporate trust provider that can offer support across multiple roles, including trustee, paying agent, custodian, and beyond.

By tapping into this depth and breadth of capabilities, issuers and investors can foster a more resilient deal structure, strengthen transparency, and remain agile in a constantly evolving market. Ultimately, a well-rounded provider drives stronger outcomes for all stakeholders.

# **What You Should Expect**

# **A Single Point of Contact**

One dedicated representative oversees and coordinates all relevant services.

Benefits of full service	Risks of fragmented servicing
Simplifies communication by reducing the number of contact points	Creates increased complexity dealing with multiple providers
<ul> <li>Enhances coordination, preventing gaps or overlaps</li> </ul>	<ul> <li>Causes a higher chance of miscommunication or duplicated efforts</li> </ul>
Streamlines decision-making and speeds up issue resolution	Inefficiencies in legal documentation, potentially resulting in increased fees

## **Administrative Ease**

A provider streamlines back-office functions like payment processing and reporting by taking on large portions of the administrative workload.

Benefits of full service	Risks of fragmented servicing
<ul> <li>Reduced administrative overhead, freeing up client's internal resources</li> <li>Consistent and efficient processing with fewer errors</li> <li>Enhanced clarity for stakeholders through regular, standardized reporting</li> </ul>	<ul> <li>Higher operational overhead and complexity</li> <li>Greater risk of manual mistakes or delays</li> <li>Unclear or inconsistent information flow that can erode stakeholder confidence</li> </ul>

#### **Strong Technology & Reporting**

Robust online platforms, real-time dashboards, and automation create a dynamic experience.

Benefits of full service	Risks of fragmented servicing
<ul> <li>Transparent, up-to-date reporting for investors and stakeholders</li> <li>Reduced manual errors through automation of key processes (e.g., waterfall calculations)</li> <li>Improved data security and regulatory compliance</li> </ul>	<ul> <li>Possible delays or inaccuracies in reporting</li> <li>Greater vulnerability to data breaches or compliance violations</li> <li>Investor dissatisfaction due poor visibility, manual errors, or slow updates</li> </ul>

continued

#### **Customer Service & Relationship Management Excellence**

Dedicated service teams with in-depth knowledge of your transaction offer responsive support tailored to stakeholder needs.

Benefits of full service	Risks of fragmented servicing
<ul> <li>Efficient problem-solving and guidance throughout the deal's lifecycle</li> <li>Stronger relationships built on trust and open communication</li> <li>Enhanced adaptability to evolving transaction requirements</li> </ul>	<ul> <li>Frustration from slow or generic responses</li> <li>Missed deadlines or unresolved issues due to lack of dedicated support</li> <li>Weakened investor and stakeholder relations</li> </ul>

Wilmington Trust collaborates with you to ensure that each structured finance transaction is executed and administered properly. Contact us or visit wilmingtontrust.com/structuredfinance for more information.

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